

CITY OF BALDWIN

Post Office Box 247 • Baldwin, Georgia 30511-0247 • (706) 778-6341

Utility Service Information

The City of Baldwin offers water and sewer utility services to our citizens. All water, sewer and garbage services are billed the month following the usage of service. Payments and requests for service can be made at Baldwin City Hall, Monday through Friday, from 8:30 a.m. to 4:30 p.m..

New Service

Applications for new utility service can be obtained at Baldwin City Hall or downloaded at www.cityofbaldwin.org/documents. New utility service must be established in-person at Baldwin City Hall. The city requires the following to establish new service:

1. A copy of the applicant's driver's license/government-issued ID;
2. A copy of property lease agreement or closing documents with the address and applicant and property owners' names clearly listed and;
3. A refundable \$100.00 deposit. The deposit is refundable when the account is closed and any unpaid balances are deducted. Deposits are not transferable to another address on the system.

Applicants must read and initial all utility service policies prior to receiving service.

Payments

Citizens and businesses are strongly encourages to make monthly payments by the established due dates listed on the utility bill. Any payments not received by the end of business on the 20th of each month will be assessed a 10% late fee.

Utility customers currently have six options for payment method:

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1. City Hall Lobby - Monday through Friday, 8:30 a.m. - 4:30 p.m.. Cash, check, money order, or debit/credit cards. Cards are subject to a 4% service fee from Government Window.
2. City Hall Drive Thru - Monday through Friday, 8:30 a.m.. - 4:30 p.m.. Cash, check, or money order.
3. City Hall Night Drop - 24/7 in the City Hall Drive Thru. Cash, check or money order.
4. Mail - Mail payments to City of Baldwin Utility Billing, PO Box 247, Baldwin, GA 30511.
Please include your utility account number or a copy of your paper bill.
5. Online - www.baldwinpayments.com - Requires account number and street address.
Contact Baldwin City Hall if you are unable to locate your account number.
6. Phone - (706) 558 - 8801. Requires account number and street number.